

# BOTOX® Access Program

[www.VenaCare.com](http://www.VenaCare.com)



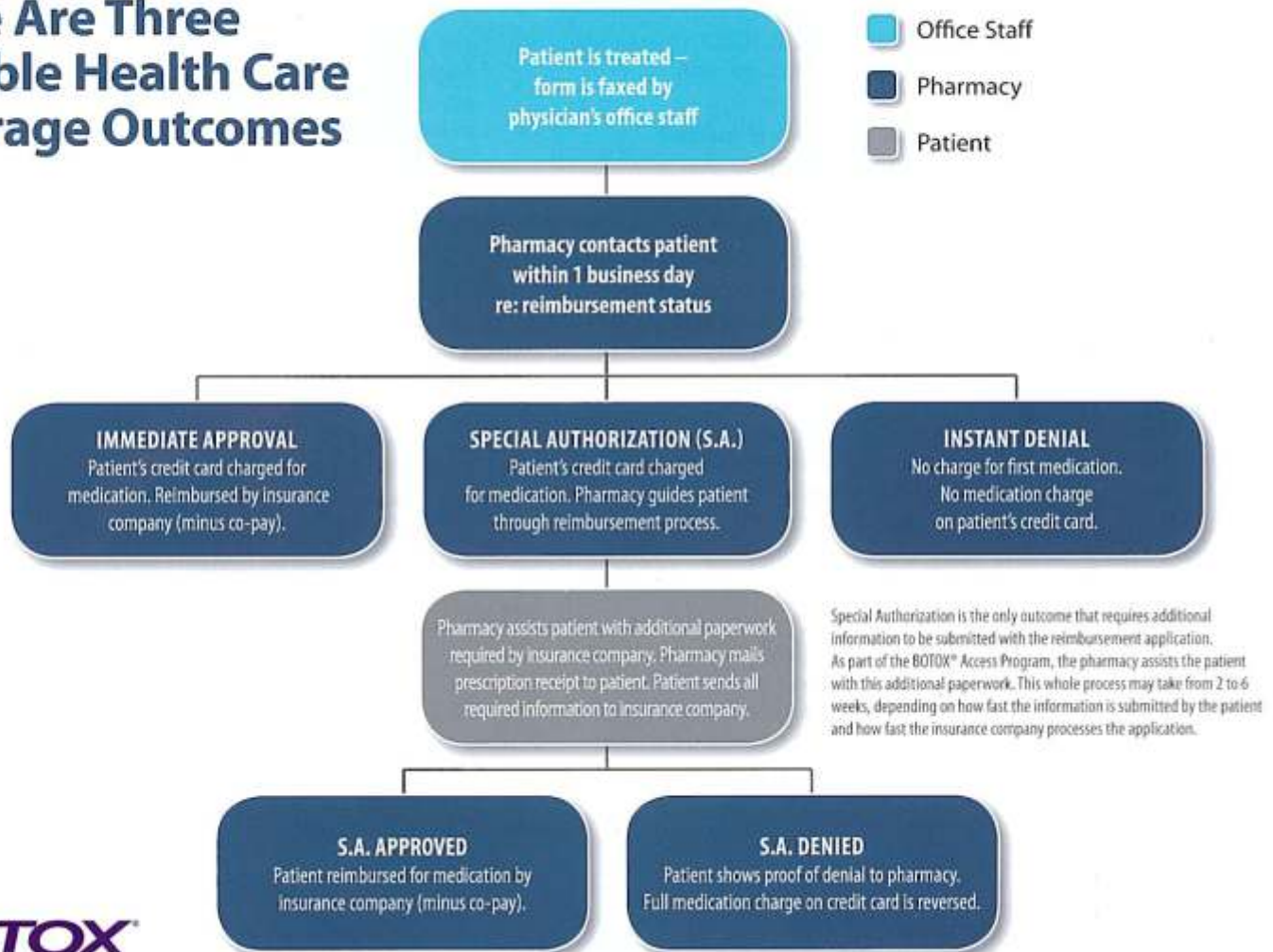
## What is the BOTOX® Access Program?

The BOTOX® Access Program is a reimbursement program that supports coverage of BOTOX® to treat your hyperhidrosis regardless of your insurance coverage. Please read on for details.

## It's This Simple

- For this appointment, you will pay the physician's office for the physician treatment service fee. This does not include the medication cost for BOTOX®.
- The reimbursement form you complete is faxed to a pharmacy, which will charge your credit card \$402 for each vial used for your treatment. The pharmacy will also start the reimbursement process on your behalf.
- Within 1 business day, the pharmacy will phone to inform you of the status of your insurance coverage for the BOTOX® medication. The pharmacy will then help you with each step of the process to obtain your reimbursement.

## There Are Three Possible Health Care Coverage Outcomes







# BOTOX<sup>®</sup> Access Program

## Frequently Asked Questions from Patients

### Q. What do I need to qualify for the BOTOX<sup>®</sup> Access Program?

#### A. You must:

- Have an extended health care plan (Note: Green Shield is not eligible)
- Have a valid credit card that can cover the cost of the BOTOX<sup>®</sup> medication used in today's treatment
- Not have been previously denied insurance coverage for BOTOX<sup>®</sup> under this program

### Q. Do I pay for my BOTOX<sup>®</sup> treatment up front?

- #### A. Yes. You pay for the physician treatment service fee at the physician's office. You also then pay for the medication used as soon as a fax is sent from the physician's office to the pharmacy to start the reimbursement process. You are reimbursed based on the coverage of your health care plan. If your plan does not cover the BOTOX<sup>®</sup>, there is no medication cost to you for your first treatment.

### Q. How is my credit card charged if my insurance plan requires Special Authorization?

- #### A. The pharmacy will charge your credit card the full amount of the BOTOX<sup>®</sup> medication (\$402/vial). The pharmacy will send you the receipt for the medication cost and assist you with the Special Authorization paperwork. If your insurance company approves the Special Authorization, the insurance company will send you a cheque for the medication cost charged to your credit card minus your co-pay portion. If the insurance company denies your Special Authorization claim, the pharmacy upon proof of denial will refund the full medication cost charged to your credit card.

### Q. What is the total cost to me?

- #### A. Your cost includes the cost of the BOTOX<sup>®</sup> medication as well as any physician service fees (for injection). The cost of BOTOX<sup>®</sup> is \$402 per vial, but the only medication cost to you will be the portion not covered by your insurance company (your normal deductible/co-pay portion). If you are denied all coverage, then 100% of the medication cost is refunded to your credit card by the pharmacy.

### Q. When can I expect to get my reimbursement cheque?

- #### A. A reimbursement cheque will be sent within 2 to 6 weeks. However, this depends on your timely submission of proper information to your insurance company and the insurance company's processing time. If you are instantly approved, reimbursement on your credit card (less your co-pay) will occur within two business days. If your plan requires more information (Special Authorization), the faster you submit the necessary reimbursement forms to your insurance company, the sooner it can process the forms and reimburse you. The pharmacy will act as a resource and guide to expedite this process.

### Q. How much will my deductible/co-pay be?

- #### A. Deductibles/co-pays vary and depend on your specific insurance plan. Your deductible/co-pay for BOTOX<sup>®</sup> will be the same as the deductible/co-pay for other prescriptions. For example, if you normally pay a 20% co-pay of your prescriptions, you will pay a 20% co-pay for BOTOX<sup>®</sup>. If you normally pay a flat fee of \$15 per prescription, you will pay \$15 for BOTOX<sup>®</sup> as well.

### Q. How much of the medication cost will be reimbursed if my plan does not cover me?

- #### A. The BOTOX<sup>®</sup> Access Program will reimburse the full cost of the BOTOX<sup>®</sup> medication used for the treatment. Unfortunately, if you are denied reimbursement for this first treatment, then you do not qualify for this reimbursement program for any subsequent treatments.

### Q. How will I know when to book my next appointment?

- #### A. Your sweating will slowly return. In a clinical study, the average duration for axillary (underarm) hyperhidrosis was 7 months, but for some people the effects of BOTOX<sup>®</sup> treatment may last up to one year.

*For more information about hyperhidrosis visit [www.sweatmanagement.ca](http://www.sweatmanagement.ca)*



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